



Brazos County Veteran Services Update

Presented by:

Kale Murray

Veteran Services Officer (VSO)

June 9, 2026



Brazos County Veteran Services Office Staff

- Kale Murray – Veteran Services Officer
- Diana Mills – Assistant Veteran Services Officer
- Benjamin Holmes – Administrative Assistant

*Two Offices: 200 East 27th Street, Bryan, TX (Roy Kelly Parking Garage)
Veterans Resource Service Center at Texas A&M University



Public Outreach/Recurring Events

- American Legion Post 1938 (College Station) – Monthly
- American Legion Post 159 (Bryan) - Monthly
- American Legion Post 159 Breakfast every Thursday at 8:00 a.m.
- Brazos Valley Coalition of Veteran Service Organizations - Monthly
- VFW Post 12221 (College Station) – Monthly
- VFW Post 4692 (Bryan) - Monthly



Public Outreach





Public Outreach/Other Events

- Wellborn Middle School for Veterans Day - November
- Texas A&M University VetCamp – January
- Christ Church Seminar – January
- 4 Chaplains Award Presentation – March
- Wreaths Across America Gold Star Family Fundraiser – April
- American Legion Division Conference – May
- American Legion Family Day – May
- Brazos Valley Senior Expo – May
- Joint Veteran Service Organization Memorial Day at VFW Post 4692
- Annual Texas Veterans Commission Claims Conference – May



Public Outreach





Organizational Changes in 2026

- Kale transitioned from Part-Time to Full-Time in February
- Pam Robertson departed on March 13th
- Reduced TAMU hours from 20 hours to 9 hours weekly
- Changed Walk-in days to Mondays and Thursdays from 9-12
- Implemented on-line self-scheduling system at website
- Diana Mills began employment on May 11th
- Implemented new in-take and tracking system on May 20th



Statistically Speaking/Bryan Office

Month	Scheduled Appointments	Walk-in Appointments	Other Contacts	VA Claims Filed	Other Assists	Total Assists
January	40	116	82	112	126	238
February	32	101	104	50	187	237
March	48	148	90	62	224	286
April	45	114	114	48	225	273
May	31	84	151	44	222	266
Totals	196	563	541	316	984	1300

VA CLAIMS FILED THROUGH MAY	316
OTHER ASSISTANCE	984



Statistically Speaking/TAMU Office

Month	Scheduled Appointments	Walk-in Appointments	Other Contacts	VA Claims Filed	Other Assists	Total Assists
January	13	14	26	12	41	53
February	14	13	14	17	24	41
March	4	7	20	8	23	31
April	5	16	15	6	30	36
May	4	3	4	6	5	11
Totals	40	53	79	49	123	172

VA CLAIMS FILED THROUGH MAY	49
OTHER ASSISTANCE	123



Payments to Veterans

- VA Backpay acquired since Dec 2025 =
* **\$921,867**
- Newly acquired recurring monthly VA Disability payments to local Veterans since January 2025 = * **\$1,289,351**



Conclusion

- Brazos County Veteran Services works hard to serve our local Veterans and their families
- Always looking to improve our processes and become more efficient
- Training is ongoing and always changing
- Encourage Veterans you know to contact us or their local VSO to have a conversation
- Recognizing one of our own



Questions??

