



WINTER STORM URI

WINTER STORM URI - DISTRIBUTION/TRANSMISSION

- ❑ Conducted pre-event preparation meetings with all BTU departments
- ❑ Coordinated all BTU and available contract crews to work to restore weather related outages
- ❑ System Operators implemented and improved rolling outage coordination throughout the event
- ❑ Over 1,500 switching operations performed during the event
- ❑ No injuries or incidents throughout the winter weather



WINTER STORM URI - CUSTOMER OPERATIONS

- ❑ Participated in 4 pre-storm meetings and daily briefings
- ❑ Communicated to public via press releases, news outlets, & social media
- ❑ Fielded inquiries from customers, media, local political leaders, and community advocates
- ❑ Sent voluntary reports to the Public Utility Commission
- ❑ Coordinated purchase and delivery of meals for field and operations personnel
- ❑ Answered calls remotely and in office; processed billings remotely



Facebook

Insights

See All

Last 28 days : Jan 22 - Feb 18 ▼

People Reached **140,330**
▲ 3084%

Post Engagements **53,332**
▲ 5562%

Page Likes **1,462**
▲ 3961%



Twitter

28 day summary with change over previous period

Tweets
47 ↑ 104.3%



Tweet impressions
524K ↑ 2,007.7%



Profile visits
62.8K ↑ 4,346.1%



Mentions
487 ↑ 5,987.5%



Followers
2,306 ↑ 770



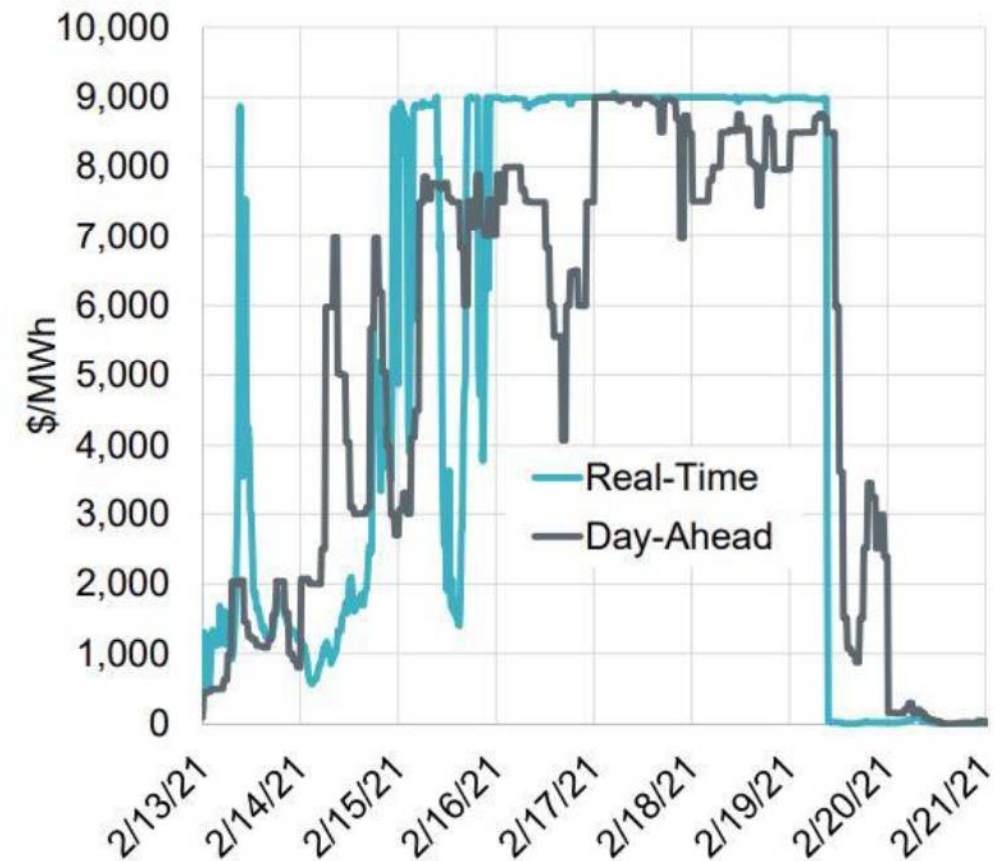
WINTER STORM URI - PRODUCTION

- ❑ Prior winterization plans in place
- ❑ Emergency preparations implemented prior to event
- ❑ Plant staff worked 12-16hr shifts for 6 days, some slept on office cots and others at a nearby hotel
- ❑ All BTU generation units ran throughout the event with no tripping
 - ❑ Dansby 1 Steam Unit remained online the entire event
 - ❑ Dansby 2 online 113hrs 27mins from Sun-Fri
 - ❑ Dansby 3 online 113hrs 28mins from Sun-Fri
 - ❑ Atkins 7 online 107hrs 18mins from Sun-Fri



WINTER STORM URI - QSE

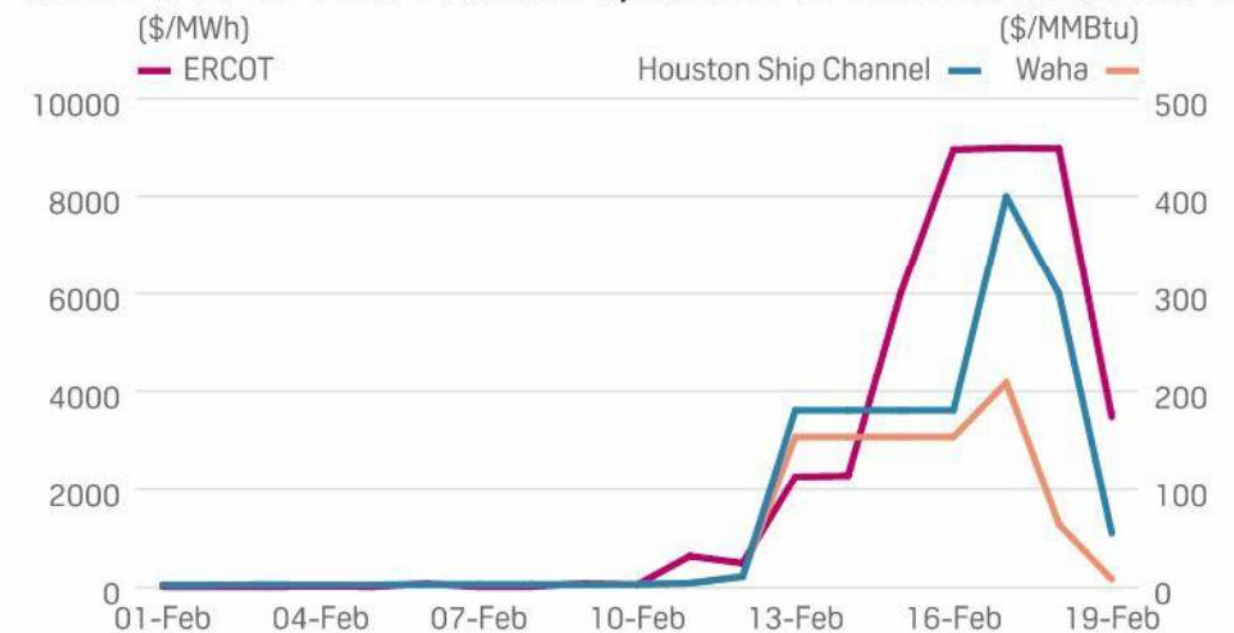
- ❑ QSE leveraged information to make decisions about when to buy gas, the volume to purchase, and how to operate units during the cold event
- ❑ ERCOT energy market pricing was at the market cap (\$9,000) from 22:30 on 2/14/2021 to 09:00 on 2/19/2021
- ❑ Ancillary Service prices during this time were between \$200 and \$25,674; The average was \$12,726/MW
- ❑ February 2020 average Ancillary Service pricing was \$6.94/MW



MARKETS DURING THE COLD WEATHER EVENT

- ❑ The price of natural gas
 - ❑ average of \$1.99 / mmbtu for CY 2020
 - ❑ average of \$312 / mmbtu for Feb 15 – 19
- ❑ The QSE purchased \$69M of natural gas during this event
- ❑ Including natural gas cost, BTU's total costs were around \$187M for this event
- ❑ BTU's generation, power purchase agreements, and bilateral power purchases were able offset approximately \$160M

ERCOT REAL-TIME ON-PEAK LMPS, AREA SPOT NATURAL GAS PRICES



Note: Feb. 19, 2021, ERCOT price is through 2 pm CT.
Source: S&P Global Platts, ERCOT