





# Experience Bryan College Station 2017



## THE NEW EXPERIENCE

- ✓ Create a "New CVB"
  - ✓ Establish new DBA
  - ✓ Restructure Organization
  - ✓ Update Board Strategic Priorities
  - ✓ Create Board/Staff Committees
  - Redesign Website
    - -Mobile Responsive



## EXPERIENCE BCS



#### **Board of Directors**

- 7 appointments to Executive Cmte
- 11 at-large elected from businesses in BCS related to tourism industry restaurants, retail, TAMU, attractions, sports, facilities

#### Staff

- 12 Full time (over 90 years of experience)
- 6 interns/part-timers (paid/unpaid)
- Howdy Crew
- Volunteer Database

#### Committees

- Budget & Finance
- Reporting & Metrics
- Group Business Development
- Sports & Events Development
- Marketing & Communications
- Volunteer Database



#### **Ision Statement**

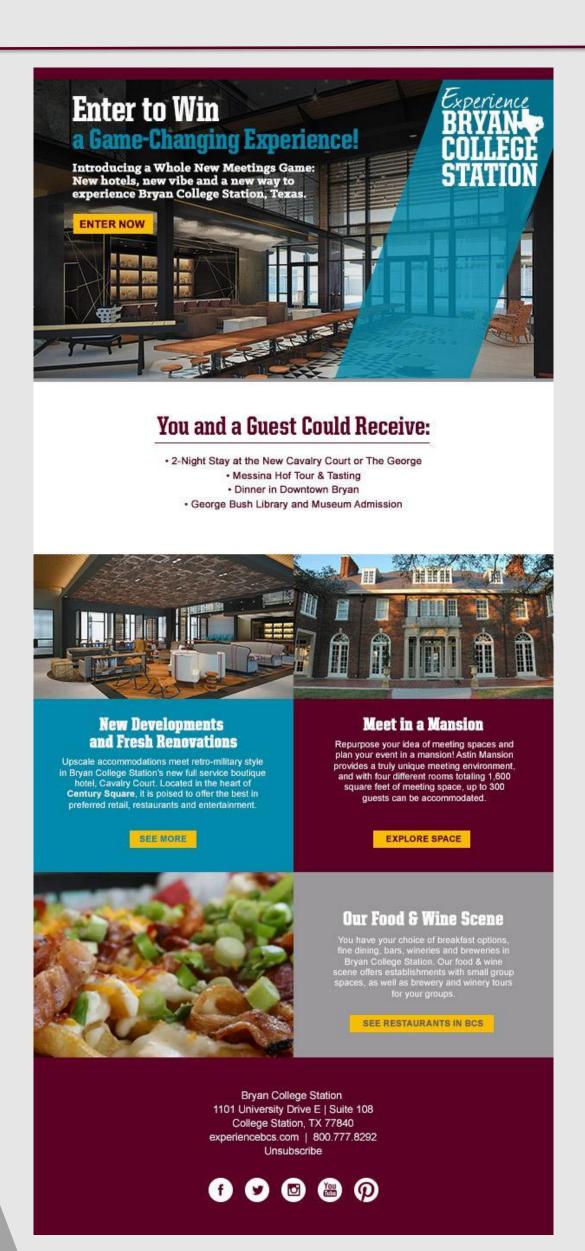
Experience Bryan College Station will be in industry leader in promoting a community that embraces a diversity of inique experiences, traditions and innovation."

#### **Mission Statement**

"Our mission is to enhance economic growth through the marketing and promotion of the Bryan College Station area as a premiere destination experience."

## NEW SALES FOCUS

- ✓ Focused Sales Efforts
  - ✓ Sports + Events
    - Youth & Amateur
    - Maximize use of facilities
    - High focus on servicing
    - \_
  - ✓ Align Group Sales Markets with TAMU & Community ED efforts
    - Sustainability
    - Mobility
    - Energy
    - Healthcare
  - Create new reporting metrics
  - ✓ New digital / email campaigns
  - New Sales Collateral



## NEW OFFICE

- ✓ Find a Permanent Home
  - Identify best location
  - Secure additional funds from funding partners
  - ✓ Work with Architect & Contractor

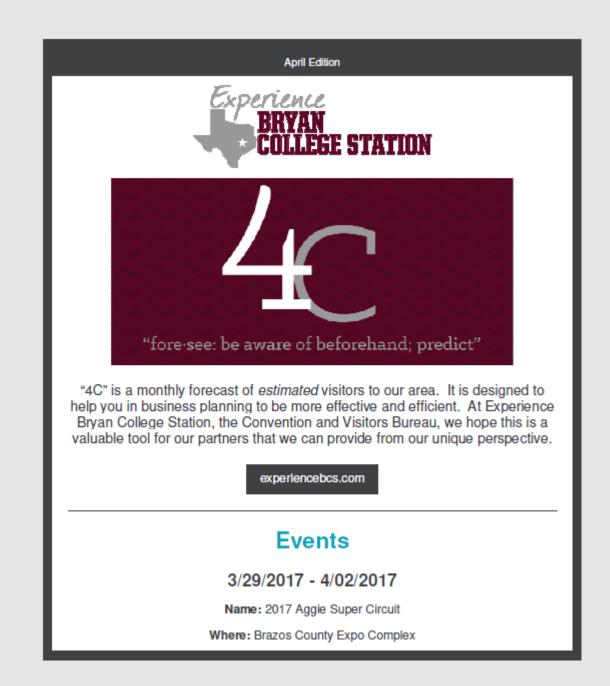






## NEW COMMUNICATIONS

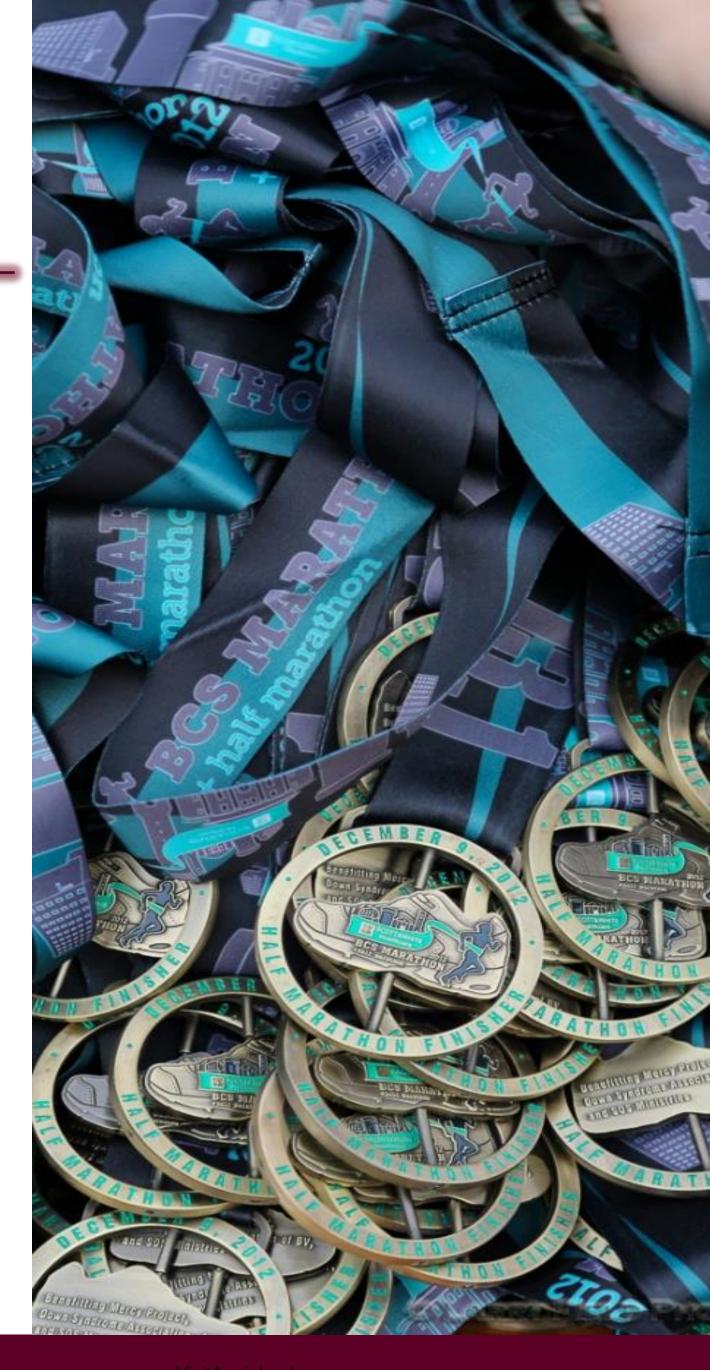
- ✓ Local Awareness Marketing
  - ✓ Building Community Advocates
  - ✓ "4C"
  - ✓ "The Tw12ve"
  - New Contract Partners
    - Digital Ad Agency
    - Helms Briscoe
    - Trip Advisor
    - Graphic Designers
    - Photographers
    - Videographers
  - Roll out of new website
  - Full Length Video / Facility Videos
     & Event Videos





## FY2017 Highlights

- HOT Grant Program (4 years)
  - \* 134 events \$1,475,984
  - \* over 119,000 est room nights
- Preferred Access Agreement (4 years)
  - \* 160 leads generated / 61 booked
  - \* generating over 33,000 room nights
- DMAI Event Impact Calculator
- Mobile Visitor Center
- New / Dedicated Staff
- FAM trips / Site Visits
- Game Day presence



### ON THE HORIZON

#### Roll out of CVB Board Strategic Plan

- Increase Investment into the Sales Marketing and Destination
   Maximize Technology and Regional Marketing to build Visitor Economy
   Analyze funding and ROI
   Grow the incentive plan to a more competitive level
- Support and Advocate for Destination Enhancing Developments
   Convention Destination
   Signature Events
   Tournament Grade Facilities
   Arts, Culture and Heritage
- Increase Organizational Visibility, Communications and Relationships to Enhance the Effectiveness & Impact of Experience BCS
   Tell the Story of Tourism as related to the areas Economy and Quality of Life
  - Local Awareness Campaign

Increase Communication with Industry Partners

Jim Ross, Board Chairman

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